

## **COOKIE POLICY**

Last Updated: 17/06/2026

This Cookie Policy explains how Custodia RMS uses cookies and similar technologies (like web beacons and pixels) to provide our services, analyse site traffic, and improve your experience.

### **1. What are Cookies?**

Cookies are small text files that are stored on your computer or mobile device when you visit our website or use our Platform. They allow us to recognise your device and remember your preferences (such as your login status or language settings).

### **2. How We Use Cookies**

We use cookies for the following purposes:

**Strictly Necessary Cookies:** These are essential for the Platform to function. They enable core features like account authentication, security, and navigating between pages. You cannot turn these off.

**Performance & Analytics Cookies:** These help us understand how users interact with our Platform (e.g., which pages are visited most often, how long users stay on a page). This helps us improve our user interface and fix bugs.

**Functional Cookies:** These remember your preferences, such as your preferred layout or specific display settings, so you don't have to re-enter them every time you visit.

### **3. Third-Party Cookies**

In addition to our own cookies, we may use third-party services (such as Google Analytics or payment processors) that may set their own cookies. These are used to provide the services you request or to help us understand how our site is performing.

### **4. Managing Your Cookies**

You have the right to control how your cookies are used.

**Browser Settings:** You can set your browser to refuse all or some cookies. However, if you disable strictly necessary cookies, you may not be able to use certain parts of the Custodia RMS Platform.

**Opt-Out:** You can manage your preferences via our cookie consent banner when you first visit the site.

### **5. Data Collection & Privacy**

The information collected through cookies is used in accordance with our Privacy Policy. We do not use cookies to collect personally identifiable information such as your name or email address unless you have explicitly provided information to us through a form.

## **6. Contact Us**

If you have any questions regarding our use of cookies, please contact us at:

*support@custodia-rms.co.uk*